ProSync SEWP VI Ordering Guide

NASA SEWP VI Contract 80TECH26D0095 · Category C · Updated October 30, 2026

CONTRACT INFORMATION

ProSync Technology Group, LLC holds a NASA SEWP VI Government-Wide Acquisition Contract (GWAC), with a period of performance of November 1, 2026, through October 31, 2036.

Item	Detail
Contract holder	ProSync Technology Group, LLC
Contract type	Government-Wide Acquisition Contract (GWAC)
SEWP VI contract number	80TECH26D0095
Category	Category C
Period of performance	11/1/2026 – 10/31/2036
SEWP fee	0.34%
UEI	MZPEJQHM91J5
CAGE code	1S2P0
Business size	Small Business; SBA-certified Service-Disabled Veteran-Owned Small Business (SDVOSB)

OVERVIEW

About ProSync

ProSync Technology Group, LLC is an SBA-certified Service-Disabled Veteran-Owned Small Business with a 30-year heritage of delivering technology solutions to the Department of Defense and federal agencies. Our mission is to help leaders redefine what's possible by delivering superior professional services and advanced technology.

Core capabilities:

- Specialized security: PERSEC, PHYSEC, INFOSEC, COMSEC, OPSEC, ITP
- Intelligence and operations: all-source analysis, ICD 705 (TEMPEST) facilities
- Software engineering: Agile, DevSecOps, data science, high performance computing
- Cyber: defensive and offensive cyber operations, information security management
- AI/ML: modeling and simulation, solution development, commercial cloud
- RF engineering: digital signal processing, satellite communications, 5G/4G/LTE

ProSync is ISO 9001:2015 registered, ITAR registered, DCAA compliant, and CMMC-ready (NIST 800-171). Offices are in Catonsville, MD (headquarters), San Diego, CA, and North Charleston, SC.

About NASA SEWP VI

NASA's Solutions for Enterprise-Wide Procurement (SEWP) VI is a multi-award GWAC for information technology, communications, and audio-visual products and product-based services. All U.S. federal agencies, civilian and defense, and their approved contractors can use it. Orders are pre-competed, fair opportunity is supported through

the SEWP Quote Request Tool, and the SEWP Program Management Office typically processes orders within one business day.

HOW TO REQUEST A QUOTE

The SEWP Quote Request Tool (QRT) at www.sewp.nasa.gov is the recommended way to request quotes from ProSync for hardware, software, and services. The QRT sends your request to every eligible contract holder in the group you select and records fair opportunity for your file.

1. Define your requirement, including the NAICS code, business size designation, and any delivery or security requirements.
2. Submit a Request for Quote (RFQ) or Request for Information (RFI) through the SEWP QRT and select ProSync's category group.
3. ProSync reviews the requirement and posts a quote verified against our SEWP VI contract. Every quote states its validity period.
4. Your contracting office makes a best-value determination and issues a delivery order.
5. Send the delivery order to the SEWP Program Management Office at sewporders@sewp.nasa.gov, not to ProSync. The PMO processes it and forwards it to us.
6. ProSync confirms receipt and fulfills the order.

Quote types

- **Hardware:** IT, communications, and audio-visual equipment, with installation and warranty options quoted as separate line items.
- **Software:** licenses and subscriptions, with software support and maintenance terms stated on the quote.
- **Services:** product-based services such as installation, configuration, integration, and training.

If a needed item is not yet on our contract, ProSync can request its addition through the SEWP Technology Refresh process. For questions before you submit a request, contact our sales lead in the next section.

PROGRAM MANAGEMENT AND SALES CONTACTS

Contact Michael Veltri for quotes, pricing, and pre-sale questions; contact the PM or DPM for contract-level matters.

Role	Name	Email	Phone
SEWP Program Manager	Gabe Fulton	sewp.pm@prosync.us	410-772-7969
SEWP Deputy Program Manager	Michael Lessing	sewp.dpm@prosync.us	410-772-7969
Sales and Quotes	Michael Veltri	sewp.sales@prosync.us	410-772-7969

INSTALLATION, WARRANTY, AND SUPPORT

Alex McKenzie leads post-delivery support for all SEWP VI orders: sewp.lead@prosync.us, 410-772-7969.

Installation

Installation, configuration, and integration are available as product-based services and are quoted as separate line items. Scope, site requirements, and schedule are confirmed with the customer before work begins.

Basic warranty

Hardware and software carry the original manufacturer's standard warranty, passed through to the government end user. Warranty terms for each item are stated on the quote.

Extended warranty

Extended warranty and maintenance coverage are available where the manufacturer offers them and are quoted as separate line items with their coverage period.

Technical support

Technical support is available Monday through Friday, 8:00 AM to 5:00 PM ET. ProSync responds to support requests within one business day by email or phone.

Software support

Software support, updates, and patches follow the license or subscription terms quoted with each order. Updates are included for the subscription term where the publisher provides them.

TROUBLESHOOTING AN ORDER

For any problem with an order placed through SEWP VI, contact Teresa Perez-Howell, Customer Service and Order Troubleshooting: sewp.support@prosync.us, 410-772-7969.

1. Email Teresa with your SEWP order number, delivery order number, and a short description of the issue (for example, a late shipment, wrong or damaged item, invoice discrepancy, or missing paperwork).
2. ProSync acknowledges your request within one business day and gives you a target resolution date.
3. ProSync works the issue with the manufacturer, carrier, or our finance team and keeps you updated until it is resolved.
4. If the issue is not resolved to your satisfaction, contact our SEWP Program Manager, Gabe Fulton, at sewp.pm@prosync.us.
5. If it is still unresolved, contact the SEWP Program Management Office at help@sewp.nasa.gov or (301) 286-1478.

FAIR OPPORTUNITY AND REQUESTS FOR QUOTES

Reproduced from SEWP VI Contract 80TECH26D0095, Section A.1.13.

> *Contract holders are provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including through the SEWP RFQ tools. No documentation of the order selection is required to be submitted with the order; all such documentation is maintained by the issuing procurement office.*
>
> *The Contractor shall not market, quote, or otherwise offer for sale any IT solutions not listed under this contract until those solutions are included in the SEWP database of record and available to all Government end-users.*

ProSync SEWP VI Ordering Guide

NASA SEWP VI Contract 80TECH26D0095 · Category C · Updated October 30, 2026

> *If the Government issues a Request for Information (RFI) as part of market research, the Contractor may include items not yet listed on its SEWP contract, provided (1) all such items are clearly marked as not yet available on the contract, and (2) the Contractor submits a Technology Refresh request to add those products. If the Government issues a Request for Quote (RFQ) or Market Research Request (MRR), the Contractor may only respond with items already on its Contract, priced no greater than the SEWP database of record price at the time the quote is issued. If the Contractor has insufficient items on contract to fully respond to a Formal RFQ, it must respond with a No Bid.*

NASA SEWP PROGRAM MANAGEMENT OFFICE

The SEWP PMO is open Monday through Friday, 7:30 AM to 6:00 PM ET.

Contact	Detail
General email	help@sewp.nasa.gov
Delivery orders	sewporders@sewp.nasa.gov
Customer Help Desk	(301) 286-1478
SEWP homepage	www.sewp.nasa.gov

This guide is updated within 10 business days of any modification to ProSync's SEWP VI contract.